

## **Denver Animal Protection Displacement/Eviction Relief Program**

## Residents who are seeking eviction assistance (Pet Supplies/Services Support)

Denver Animal Protection, Dept of Public Health & Environment Service Area: City and County of Denver Residents

Who qualifies for our pet assistance? Any clients in contact with Denver Human Service Eviction Relief or Temporary Rental and Utility Assistance (TRUA), have pets, and reside in the City and County of Denver. Animal services/supply assistance will be provided for 30 days or agreed upon timeline with Community Navigator team and client.

What services do we offer? Free pet food delivery or pickup (dogs and cats), free cat litter, free collars/leashes, and any other supplies that we have in stock and are needed. Compliance Assistance Packages i.e. free spay/neuter, vaccines, microchip, and licenses are not currently available as a package due to COVID19, though we will offer services that are available on a case by case basis. We'll update this guide when we have the ability to offer these packages in full again.

**How do we help?** We have Community Navigators that will work with clients to support their pets through advice, partner/resources connection, and distributing any resources/services/supplies that we have available at the shelter. All resources/services/supplies are FREE. We have dedicated vehicles to transport and deliver to residences in the City and County of Denver when pickup is not an option.

**Safety Protocols?** All deliveries and in-person client contact are conducted with social distancing rules strictly applied. Community Navigators wear gloves and masks whenever interacting with clients and supplies/resources to be delivered.

**How to Contact us?** Our Navigators are bilingual in English and Spanish. Due to privacy concerns, if you wish for Denver Human Services to refer you directly to this program, please complete and sign the Denver Human Services Release of Information and you will be assisted with this referral. Clients and Advocates can contact us directly at:

**To request Pet Assistance, call or text**: 720-402-4517 **email:** <u>dap.outreach@denvergov.org</u> \*Please include client's name, address, and phone number in referral email.

What to expect after we are contacted? A Community Navigator will contact the client directly by phone. We text as well as leave voicemails. We will reach out to clients within three business days of receiving the initial referral from a Client Advocate.

